Quality Care Medical

Billing Policy

Quality Care Medical is a mixed billing practice. This means that any consultation can incur a gap fee.

Our billing policy details our use of private fees and patients who **may** be bulk billed. Bulk Billing is at the Practitioner's discretion and will not necessarily apply to all patient appointments, even if previously bulk billed.

Appointments that run well beyond the booked appointment slot (ie: short consult of 15 mins or long appointment of 30 mins) may incur an out of pocket fee.

- Patients are required to present a current Medicare card at each visit. The patient's Medicare information is recorded in their health record.
- Home visits and procedures are billed as per the billing policy by the attending Doctor.
- The healthcare provider is responsible for determining and entering the item number and consultation fee to be billed into the patient record in line with either our private fee structure, or in the case of Medicare, in line with current Medicare billing outlines.
- Payment is required in full at the end of the appointment, with any applicable medicare rebate either processed back to your account via TYRO using your DEBIT card, or we will submit your claim online for reimbursement on your behalf.
- If bulk billing is to be applied, a signed copy of the Medicare Assignment of Benefits is required for EACH appointment at the end of the appointment unless an enduring benefit of assignment form has been signed. If you do not wish to sign this, you will be required to be treated as a private patient and billed in full at the end of the appointment.
- Patients can discuss any billing concerns by asking Reception staff to notify the Practice Manager, if available, for an immediate discussion, or to contact the patient as soon as possible.

Standard Consultation Fees:
Our current standard fees for consultations are as follows, and are subject to change without notice:

Consult Description	Full Fee	Medicare Rebate	Out of Pocket Cost
Standard Consult: 5-20 mins Item number 23	$90.00	$45.05	$44.95
Long Consult: 20-40 mins Item number 36	$135.00	$87.10	$47.90
Standard Telehealth: 5-20 mins Item number 91891	$90.00	$45.05	$44.95
Standard After Hours Consult Item number 5020	$105.00	$58.65	$51.35
Long After Hours Consult Item number 5040	$145.00	$100.55	$44.45
Short Consult 0-5 mins (lost script, lost referral, etc.) Item Number 3 or 91890	$42.50	$20.55	$21.95

Current as of 01/08/26

Specialised Consultation Fees:

Specialised consults such as chronic pain, musculoskeletal and sports medicine may incur additional fees. Any procedures will incur additional fees and these will be determined by the method of procedure. These fees will be advised prior to the procedure.

Failure to Attend Policy
If you are unable to attend your appointment, please let us know immediately.
We require a minimum of 3 hours notice on all appointments. If you do not cancel or reschedule, a did not attend (DNA) fee will apply. This fee is typically $65 for standard appointments and may be higher for longer appointments.

Workcover and MVA appointments
We offer MVA and Workcover consultations. If you wish to attend for a WorkCover of MVA consultation, please advise our reception staff prior to your appointment, as you may be required to fill in additional paperwork prior to your appointment with the GP. The account will need to be paid privately on the day, and we will issue you an invoice that can be claimed from your claim manager.

WorkCover and Motor Vehicle Accident accounts are ultimately the patient's responsibility. Please ensure your WorkCover claim is submitted and notify us of your claim number.

For Motor Vehicle Accident claims, please identify and advise us of your Compulsory Third Party insurer as soon as possible – details on how to find your insurer can be found at http://www.ctp.sa.gov.au/insurers.html

Vaccinations
All Government funded vaccines are available free of charge to those who meet the eligibility criteria and have a Medicare card. Appointment fees are applicable for the appointment. For those without a Medicare Card, we are unable to provide catch up vaccinations. We also do not update Australia Immunisation Record (AIR) for immunisations not provided through the clinic. If you require assistance with AIR please call them directly on 1800 653 809 or visit your nearest Medicare or Centrelink Service Centre and contact your local council for your nearest vaccination centre.

Travel vaccination advice is available and a script for recommended vaccinations can be organize on the day. There is a fee for this service.

Non-Medicare Holders
Patients without Medicare are welcome to attend our clinic, however, you are required to pay your account in full at the time of the visit and we will provide you with either a printed or electronic copy of your payment.

Private Insurance Claims.
It is the patient's responsibility to complete the claim themselves; we do not do this on your behalf. We will provide an invoice, either printed or by email, for patients to submit the claim to their Insurance provider.